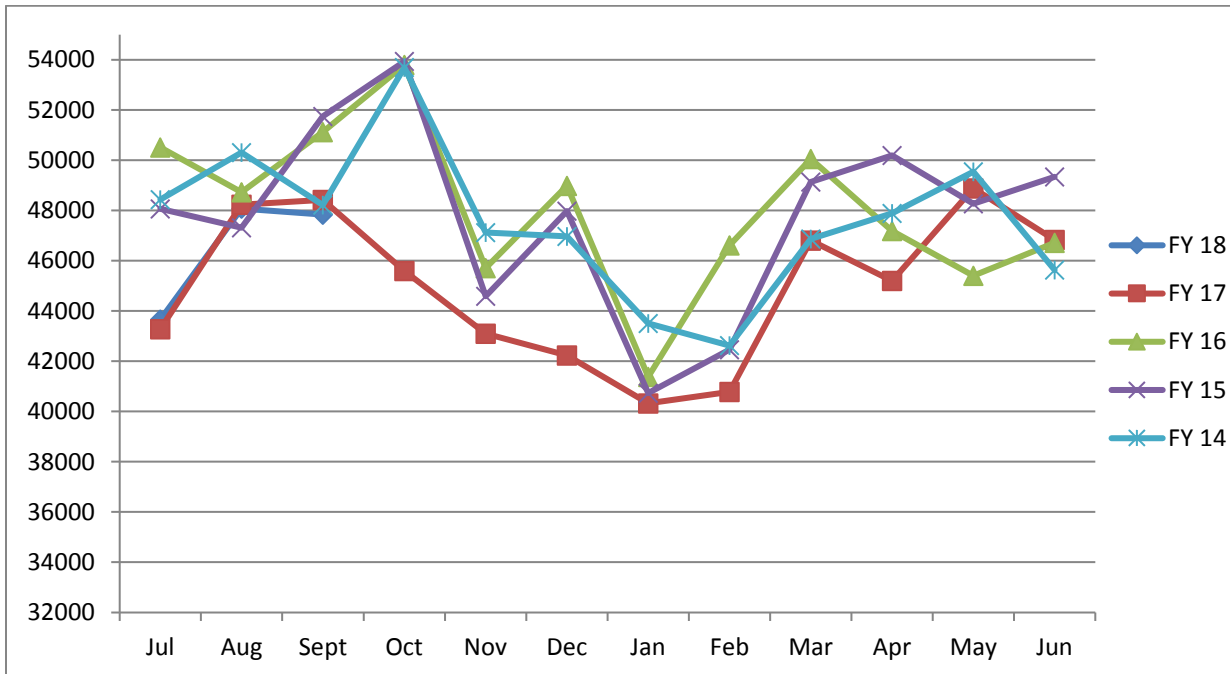


Year to Date Fixed Route Performance Measures (July, 2017 – September, 2017)



Ridership



Schedule Trips Adherence

Percent of Trips Operated	Percent of trips not Operated
100.00%	0.00%

Bike and Wheel Chair Passenger

	FY 18	FY 17	Difference
Bike Passengers	2600	2805	-205
Wheelchair Passengers	658	672	-14

On Time Service

Service Leaving the designated stop within 5 minutes of scheduled time.	FY18	FY17	Difference
	91.33%	91.67%	-0.34%

Passengers Per Mile

Passengers Per Revenue Mile	FY18	FY17	Difference
	0.63	0.67	-0.04

Year to Date Fixed Route Performance Measures (July, 2017 – September, 2017)



Maintenance

Preventive Maintenance Performed On Time	FY 18	FY 17	Difference	Miles Between Breakdowns	FY 18	FY 17	Difference
	100.0%	100.0%	0.0		34898	243965	-209067

Customer Complaints

Complaints per 100k Passengers	FY 18	FY 17	Difference
	4.30	4.29	0.01

Preventable Accidents

Accidents per 100k Miles	FY 18	FY 17	Difference
	1.23	1.23	0.0