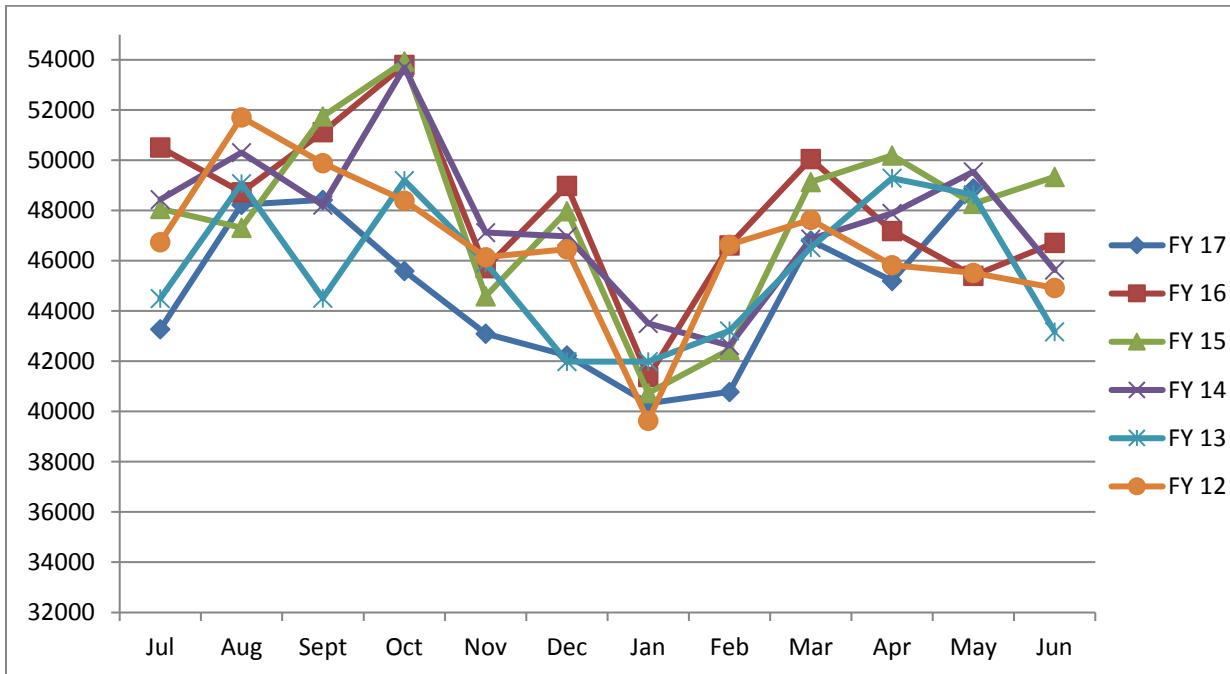


Year to Date Fixed Route Performance Measures (July, 2016 – May, 2017)



Ridership



Schedule Trips Adherence

Percent of Trips Operated	Percent of trips not Operated
99.975%	0.025%

Bike and Wheel Chair Passenger

Bike Passengers	FY 17	FY 16	Difference
	6576	6710	-134
Wheelchair Passengers	FY 17	FY 16	Difference
	1816	2445	-629

On Time Service

Service Leaving the designated stop within 5 minutes of scheduled time.	FY17	FY16	Difference
	92.18%	86.73%	5.45%

Passengers Per Mile

Passengers Per Revenue Mile	FY17	FY16	Difference
	0.56	0.63	-0.07

Year to Date Fixed Route Performance Measures (July, 2016 – May, 2017)



Maintenance

Preventive Maintenance Performed On Time	FY 17	FY 16	Difference	Miles Between Breakdowns	FY 17	FY 16	Difference
	100.0%	100.0%	0.0		305682	11780	293902

Customer Complaints

Complaints per 100k Passengers	FY 17	FY 16	Difference
	5..28	8.31	-3.03

Preventable Accidents

Accidents per 100k Miles	FY 17	FY 16	Difference
	0.98	0.11	0.87