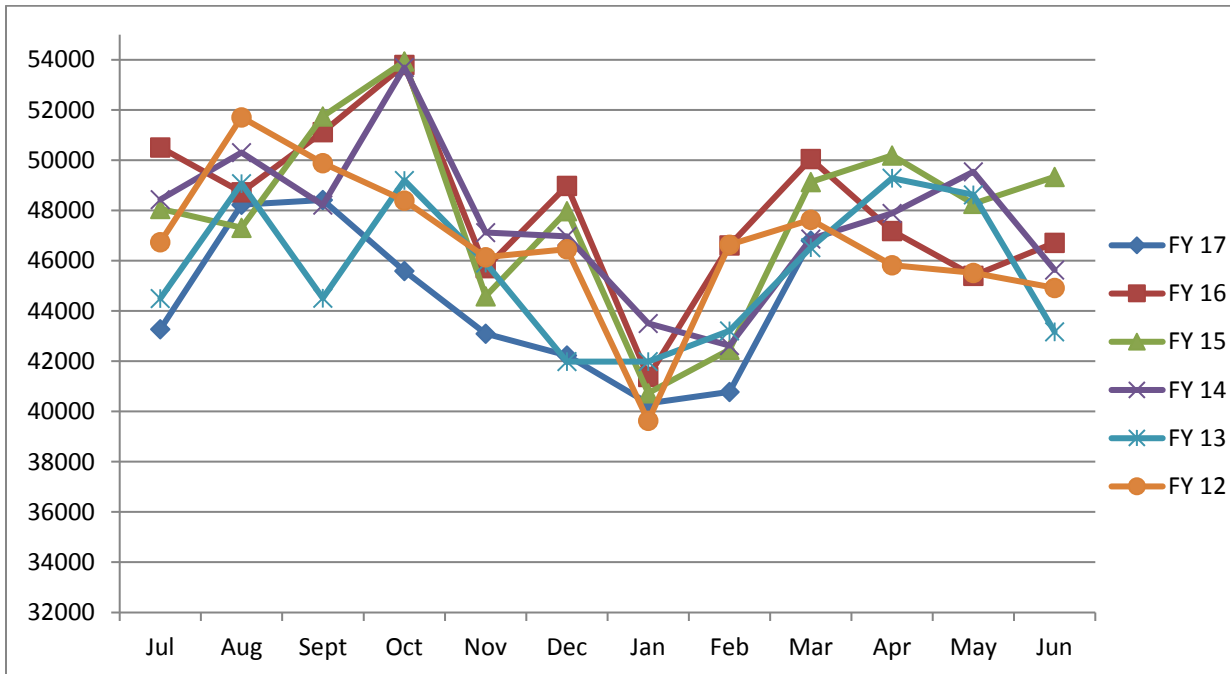


Year to Date Fixed Route Performance Measures (July, 2016 – March, 2017)



Ridership



Schedule Trips Adherence

Percent of Trips Operated	Percent of trips not Operated
99.970%	0.030%

Bike and Wheel Chair Passenger

Bike Passengers	FY 17	FY 16	Difference
	5359	5483	-124
Wheelchair Passengers	FY 17	FY 16	Difference
	1409	1995	-586

On Time Service

Service Leaving the designated stop within 5 minutes of scheduled time.	FY17	FY16	Difference
	92.00%	86.44%	5.56%

Passengers Per Mile

Passengers Per Revenue Mile	FY17	FY16	Difference
	0.55	0.63	-0.08

Year to Date Fixed Route Performance Measures (July, 2016 – March, 2017)



Maintenance

Preventive Maintenance Performed On Time	FY 17	FY 16	Difference	Miles Between Breakdowns	FY 17	FY 16	Difference
	100.0%	100.0%	0.0		250491	11662	238829

Customer Complaints

Complaints per 100k Passengers	FY 17	FY 16	Difference
	5.77	7.55	-1.78

Preventable Accidents

Accidents per 100k Miles	FY 17	FY 16	Difference
	0.80	0.13	0.67