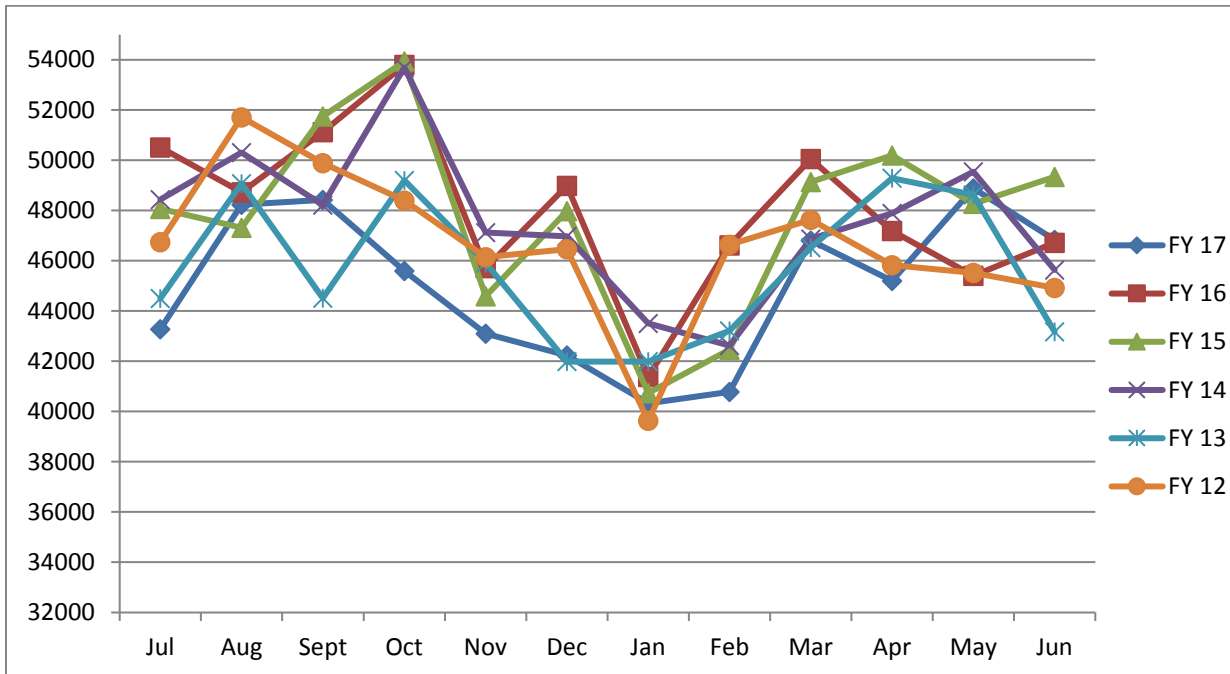


Year to Date Fixed Route Performance Measures (July, 2016 – June, 2017)



Ridership



Schedule Trips Adherence

| Percent of Trips Operated | Percent of trips not Operated |
|---------------------------|-------------------------------|
| 99.977% | 0.023% |

Bike and Wheel Chair Passenger

| | | | |
|-----------------------|--------------|--------------|------------|
| Bike Passengers | FY 17 | FY 16 | Difference |
| | 7427 | 7667 | -240 |
| Wheelchair Passengers | FY 17 | FY 16 | Difference |
| | 2032 | 2669 | -637 |

On Time Service

| Service Leaving the designated stop within 5 minutes of scheduled time. | FY17 | FY16 | Difference |
|---|-------------|-------------|------------|
| | 92.00% | 87.00% | 5.00% |

Passengers Per Mile

| Passengers Per Revenue Mile | FY17 | FY16 | Difference |
|-----------------------------|-------------|-------------|------------|
| | 0.56 | 0.62 | -0.06 |

Year to Date Fixed Route Performance Measures (July, 2016 – June, 2017)



Maintenance

| Preventive Maintenance Performed On Time | FY 17 | FY 16 | Difference | Miles Between Breakdowns | FY 17 | FY 16 | Difference |
|--|--------|--------|------------|--------------------------|-------|-------|------------|
| | 100.0% | 100.0% | 0.0 | | 99944 | 12909 | 87035 |

Customer Complaints

| Complaints per 100k Passengers | FY 17 | FY 16 | Difference |
|--------------------------------|-------|-------|------------|
| | 5..37 | 7.98 | -2.61 |

Preventable Accidents

| Accidents per 100k Miles | FY 17 | FY 16 | Difference |
|--------------------------|-------|-------|------------|
| | 1.00 | 0.29 | 0.71 |