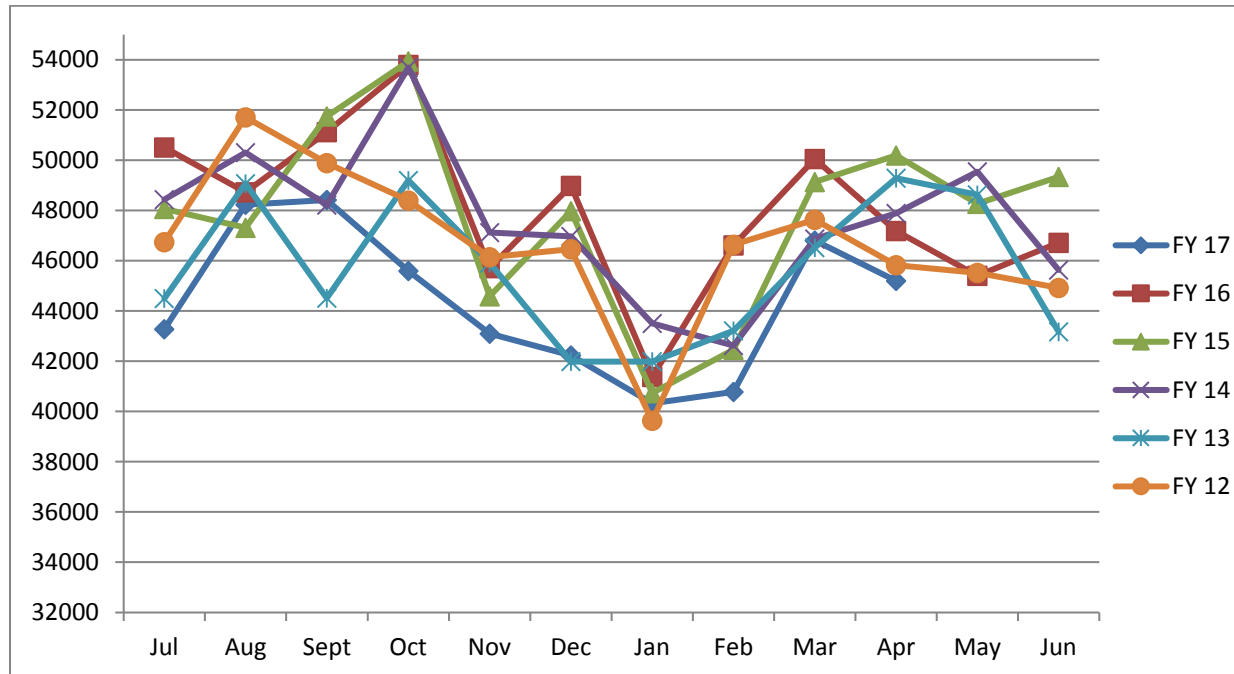


Year to Date Fixed Route Performance Measures (July, 2016 – April, 2017)



Ridership



Schedule Trips Adherence

Percent of Trips Operated	Percent of trips not Operated
99.973%	0.027%

Bike and Wheel Chair Passenger

Bike Passengers	FY 17	FY 16	Difference
	5878	5984	-106
Wheelchair Passengers	FY 17	FY 16	Difference
	1594	2212	-618

On Time Service

Service Leaving the designated stop within 5 minutes of scheduled time.	FY17	FY16	Difference
	92.20%	86.60%	5.60%

Passengers Per Mile

Passengers Per Revenue Mile	FY17	FY16	Difference
	0.55	0.63	-0.08

Year to Date Fixed Route Performance Measures (July, 2016 – April, 2017)



Maintenance

Preventive Maintenance Performed On Time	FY 17	FY 16	Difference	Miles Between Breakdowns	FY 17	FY 16	Difference
	100.0%	100.0%	0.0		277294	11421	265873

Customer Complaints

Complaints per 100k Passengers	FY 17	FY 16	Difference
	5.40	7.64	-2.24

Preventable Accidents

Accidents per 100k Miles	FY 17	FY 16	Difference
	0.72	0.12	0.60