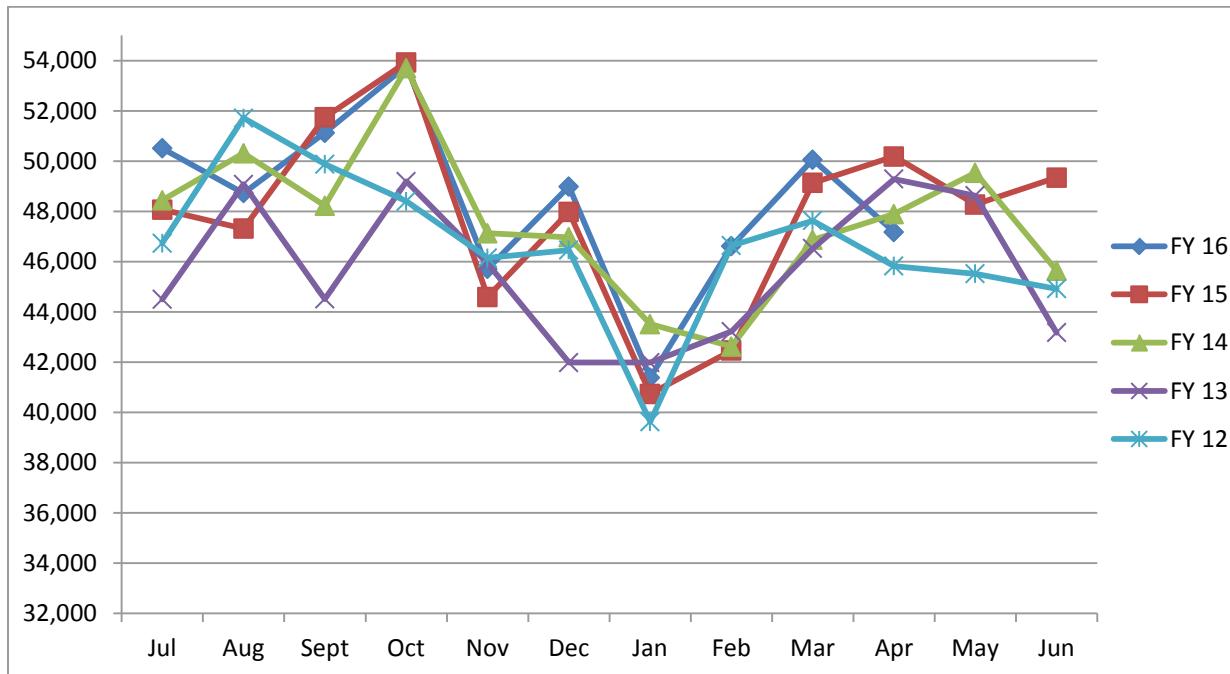


Year to Date Fixed Route Performance Measures (July, 2015 – April, 2016)



Ridership



Schedule Trips Adherence

Percent of Trips Operated	Percent of trips not Operated
99.998%	0.002%

Bike and Wheel Chair Passenger

Bike Passengers	FY 16	FY 15	Difference
	5984	4864	23.03%
Wheelchair Passengers	FY 16	FY 15	Difference
	2212	1961	12.80%

On Time Service

Service Leaving the designated stop within 5 minutes of scheduled time.	FY16	FY15	Difference
	86.60%	88.00 %	-1.59%

Passengers Per Mile

Passengers Per Revenue Mile	FY16	FY15	Difference
	0.63	0.65	-0.02

Year to Date Fixed Route Performance Measures (July, 2015 – April, 2016)



Maintenance

Preventive Maintenance Performed On Time	FY 16	FY 15	Difference	Miles Between Breakdowns	FY 16	FY 15	Difference
	100.0%	100.0%	0.0		11421	22716	-11295

Customer Complaints

Complaints per 100k Passengers	FY 16	FY 15	Difference
	7.64	7.55	0.09

Preventable Accidents

Accidents per 100k Miles	FY 16	FY 15	Difference
	0.12	1.3	-1.18