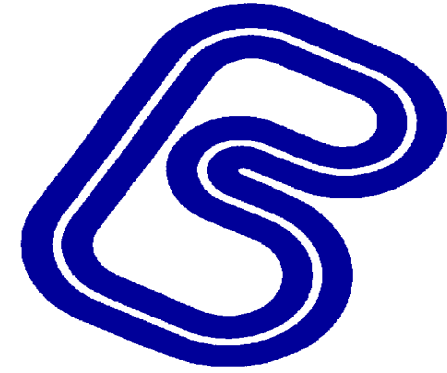
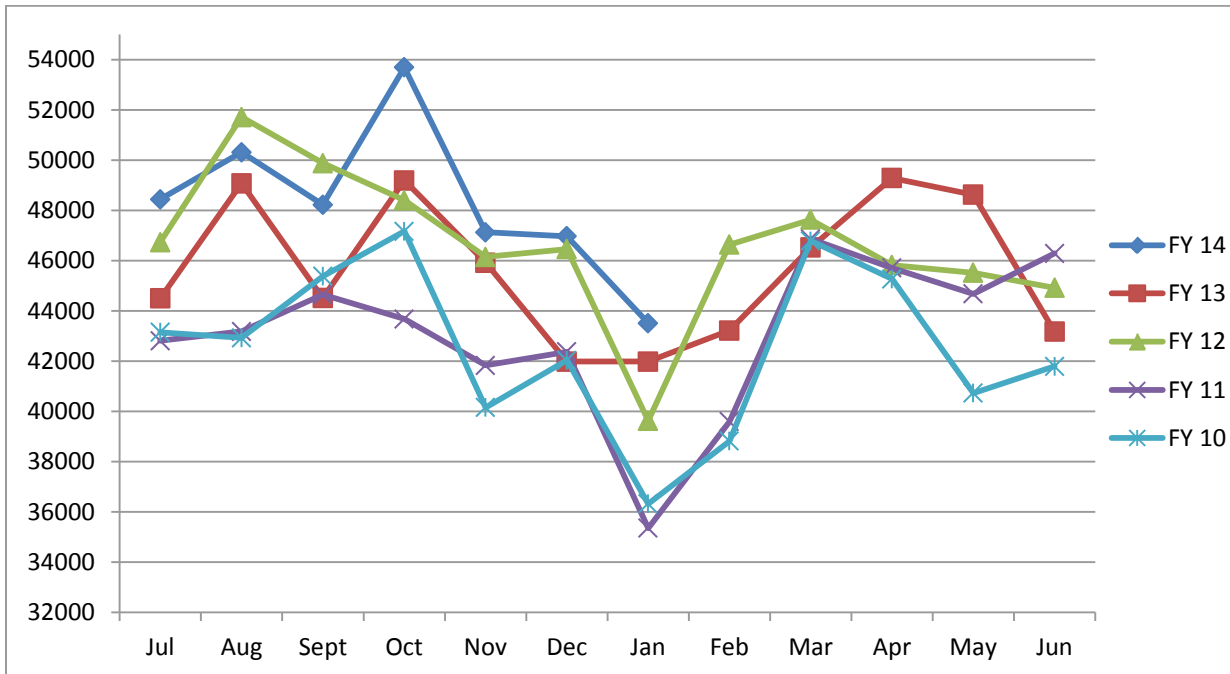


# Year to Date Fixed Route Performance Measures (July, 2013 – January, 2014)



## Ridership



## Schedule Trips Adherence

Percent of Trips Operated	Percent of trips not Operated
99.98%	0.02%

## Bike and Wheel Chair Passenger

Bike	FY 13	FY 14	% Difference
Passengers	2,871	3,042	6.0%
Wheelchair	FY 13	FY 14	% Difference
Passengers	1,713	1,081	-36.9%

## On Time Service

Service Leaving the designated stop within 5 minutes of scheduled time.	FY13	FY14	% Difference
	90 %	90%	0.0%

## Passengers Per Mile

Passengers Per Revenue Mile	FY13	FY14	% Difference
	0.68	0.68	0.0%

# Year to Date Fixed Route Performance Measures (July, 2013 – January, 2014)



## Maintenance

Preventive Maintenance Performed On Time	FY 13	FY 14	% Difference	Miles Between Breakdowns	FY 13	FY 14	% Difference
	98.18%	100.0%	1.9%		13,743	19,012	38.33%

## Customer Complaints

Complaints per 100k Passengers	FY 13	FY 14	% Difference
	10.04	4.43	-55.9%

## Preventable Accidents

Accidents per 100k Miles	FY 13	FY 14	% Difference
	1.1	1.6	45.45%