

BRTA Winter Travel Advisory Guide



When inclement weather is in the forecast, Berkshire Regional Transit Authority (BRTA) services are subject to change as conditions demand. While forecasted temperatures and snow accumulations guide our preparations, the actual intensity of the storm and road conditions will dictate the level of service we can safely provide and/or restore.

During inclement weather or any kind, passengers should expect delays. Information will be made available to the public regarding any change in BRTA service levels.

System Service Levels During Storms

During inclement weather, delays are to be expected across all BRTA services. As a courtesy, please wait at least 10 minutes beyond the scheduled arrival time before calling our dispatching offices to inquire about a late bus. BRTA will post service information for all fixed routes and paratransit services affected under “Public Announcements” on our website berkshirerta.com

BRTA has classified storms and winter weather conditions into three categories based on the severity of the storm, conditions of the roadway, and the transit service type.

Fixed route bus service and paratransit van service may operate at different severity levels.

Severity Level	Fixed Route Bus Service	Paratransit Service
0	Regular services as scheduled.	Regular services as scheduled.
1	Regular bus service, minor schedule changes. Expect delays. Routes may detour due to road conditions. Check berkshirerta.com or RouteShout for service information.	Non-essential van trips cancelled. Medical, school, and work-related trips are operating.
2	Service detours are to be expected, expect delays. Check berkshirerta.com or RouteShout for service information.	Operating life sustaining van trips only. All other van trips will be cancelled. Check berkshirerta.com for info.
3	All BRTA bus service will be cancelled. Check berkshirerta.com or RouteShout for service information.	All BRTA Paratransit van service will be cancelled. Check berkshirerta.com for info.

Paratransit Trip Categories

Paratransit trips are categorized into three levels of necessity. They are defined as:

- a. Non-essential trips: Trips that are general in nature, such as shopping, hair appointments, social etc.
- b. Medical/School/Job trips: Trips to and from medical appointments, school or work locations.
- c. Life sustaining trip: Trips to and from dialysis, chemotherapy, radiation, etc.

Your Safety is Our Priority

We urge all of our riders to take extra care when traveling. Please allow extra time for travel during storms. Buses may operate with reduced service, at slower speeds, or with other delays during and after snowstorms. BRTA may detour buses on a route-by-route basis if conditions warrant. For everyone’s safety, please do not stand in the street or on top of snow banks.

Stay Informed

Online: berkshirerta.com

On the Phone: (413) 499-2782; select option 1 for fixed route, or select option 3 for paratransit

On the Go: brta.routematch.com/fixedroute, and on the *RouteShout* App

Fixed Route service announcements, including detours and other up-to-the-minute advisories will be posted through our mobile app, *RouteShout*. This mobile phone application is available through the Apple App store and Google Play Store for both Android and iPhone devices.