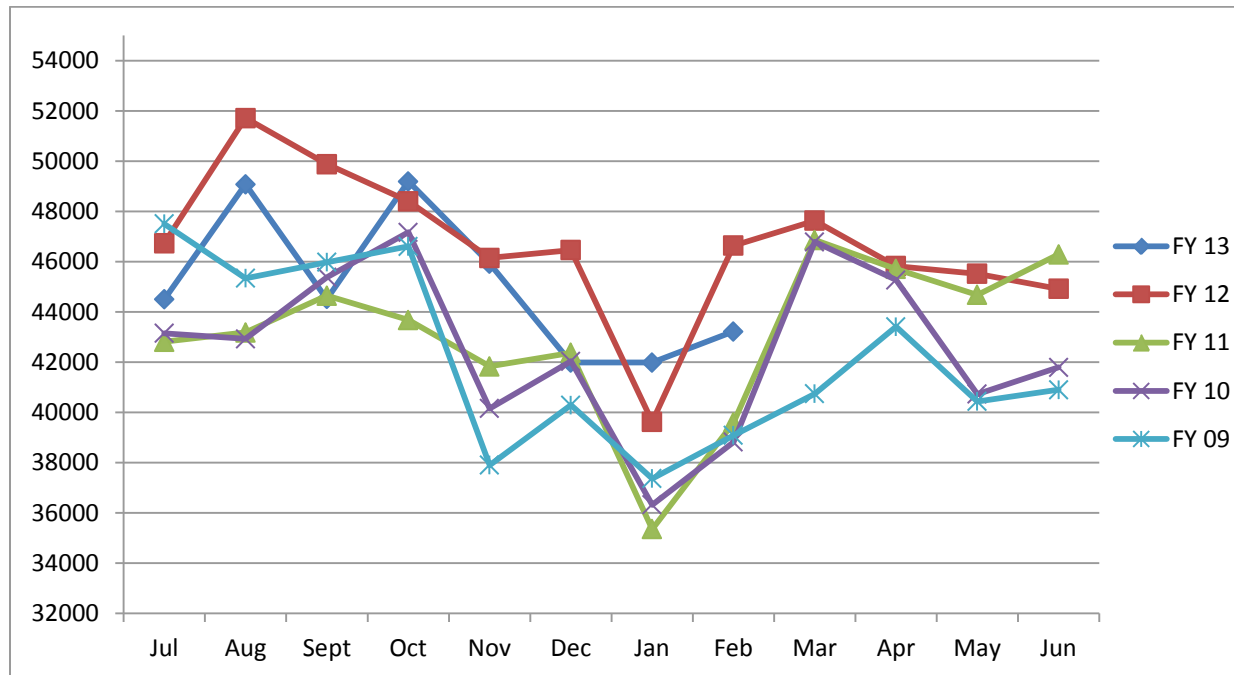


FY 2013 Year to Date Fixed Route Performance Measures (July, 2012 – February, 2013)



Ridership



Schedule Trips Adherence

Percent of Trips Operated	Percent of trips not Operated
99.98%	0.02%

Bike and Wheel Chair Passenger

	FY 13	FY 12	% Difference
Bike Passengers	2,989	2,325	28.6%
Wheelchair Passengers	1,876	1,301	44.2%

On Time Service

Service Leaving the designated stop within 5 minutes of scheduled time.	FY13	FY12	% Difference
	90 %	90.29%	-0.31%

Passengers Per Mile

Passengers Per Revenue Mile	FY13	FY12	% Difference
	0.68	0.70	-2.9%

FY 2013 Year to Date Fixed Route Performance Measures (July, 2012 – February, 2013)



Maintenance

Preventive Maintenance Performed On Time	FY 13	FY 12	% Difference	Miles Between Breakdowns	FY 13	FY 12	% Difference
	99.2%	97%	2.2%		13,820	7,576	82.4%

Customer Complaints

Complaints per 100k Passengers	FY 13	FY 12	% Difference
	9.67	11.71	-17.4%

Preventable Accidents

Accidents per 100k Miles	FY 13	FY 12	% Difference
	1.01	0.85	18.8%