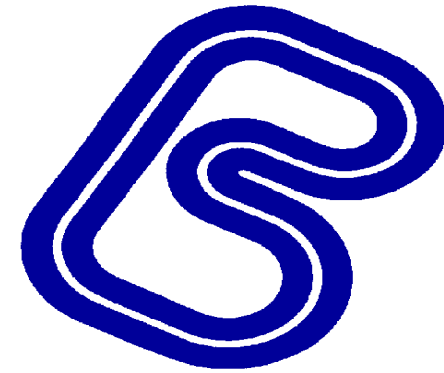
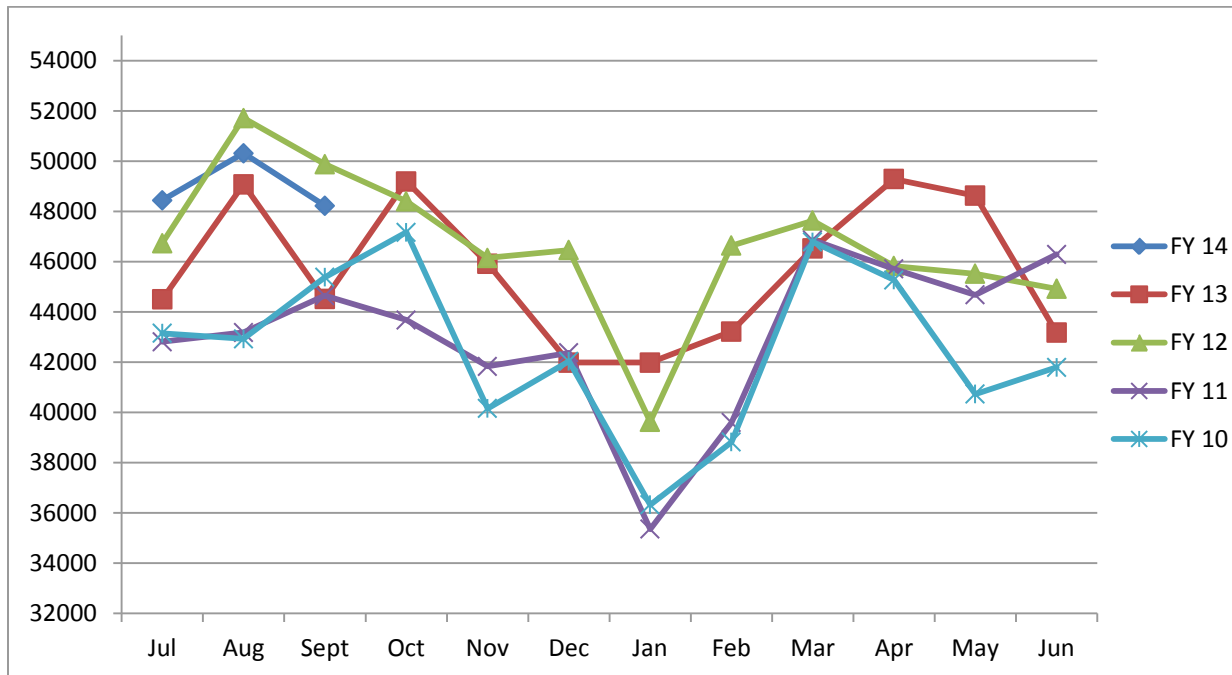


# Year to Date Fixed Route Performance Measures (July, 2013 – September, 2013)



## Ridership



## Schedule Trips Adherence

| Percent of Trips Operated | Percent of trips not Operated |
|---------------------------|-------------------------------|
| 99.98%                    | 0.02%                         |

## Bike and Wheel Chair Passenger

| Bike       | FY 13 | FY 14 | % Difference |
|------------|-------|-------|--------------|
| Passengers | 1,695 | 1,793 | 5.8%         |
| Wheelchair | FY 13 | FY 14 | % Difference |
| Passengers | 874   | 522   | -40.3%       |

## On Time Service

| Service Leaving the designated stop within 5 minutes of scheduled time. | FY13 | FY14 | % Difference |
|---|------|------|--------------|
|   | 90 % | 90%  | 0.0%         |

## Passengers Per Mile

| Passengers Per Revenue Mile | FY13 | FY14 | % Difference |
|-----------------------------|------|------|--------------|
|                             | 0.69 | 0.70 | 1.4%         |

# Year to Date Fixed Route Performance Measures (July, 2013 – September, 2013)



## Maintenance

| Preventive Maintenance Performed On Time | FY 13  | FY 14  | % Difference | Miles Between Breakdowns | FY 13  | FY 14  | % Difference |
|--|--------|--------|--------------|--------------------------|--------|--------|--------------|
|  | 100.0% | 100.0% | 0.0%         |                          | 12,363 | 23,007 | 86.10%       |

## Customer Complaints

| Complaints per 100k Passengers | FY 13 | FY 14 | % Difference |
|--------------------------------|-------|-------|--------------|
|                                | 10.86 | 7.48  | -31.12%      |

## Preventable Accidents

| Accidents per 100k Miles | FY 13 | FY 14 | % Difference |
|--------------------------|-------|-------|--------------|
|                          | 0.90  | 1.7   | 88.88%       |