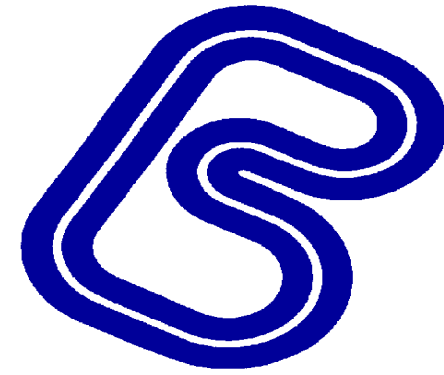
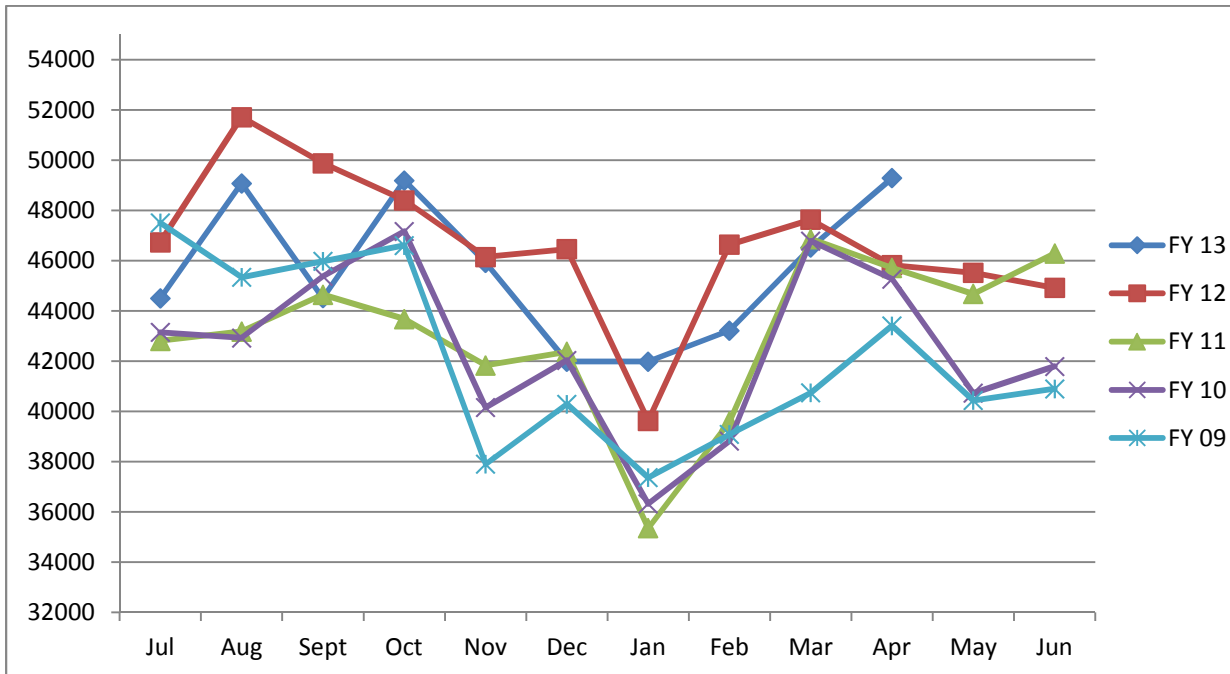


Year to Date Fixed Route Performance Measures (July, 2012 – April, 2013)

Ridership



Schedule Trips Adherence

Percent of Trips Operated	Percent of trips not Operated
99.98%	0.02%

Bike and Wheel Chair Passenger

	FY 12	FY 13	% Difference
Bike Passengers	2,945	3,465	17.7%
Wheelchair Passengers	1,741	2,225	27.8%

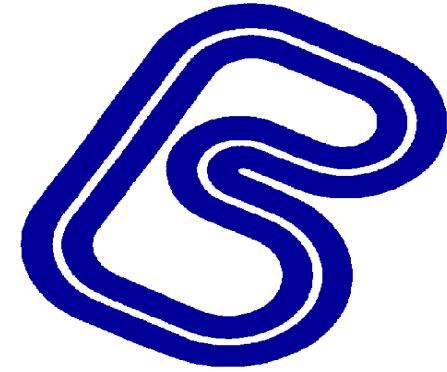
On Time Service

Service Leaving the designated stop within 5 minutes of scheduled time.	FY12	FY13	% Difference
	91 %	90%	-1.1%

Passengers Per Mile

Passengers Per Revenue Mile	FY12	FY13	% Difference
	0.69	0.68	-1.4%

Year to Date Fixed Route Performance Measures (July, 2012 – April, 2013)



Maintenance

Preventive Maintenance Performed On Time	FY 12	FY 13	% Difference	Miles Between Breakdowns	FY 12	FY 13	% Difference
	97.5%	98.7%	1.23%		8,244	14,149	71.6%

Customer Complaints

Complaints per 100k Passengers	FY 12	FY 13	% Difference
	11.73	8.52	-25.5%

Preventable Accidents

Accidents per 100k Miles	FY 12	FY 13	% Difference
	1.21	1.07	-11.6%