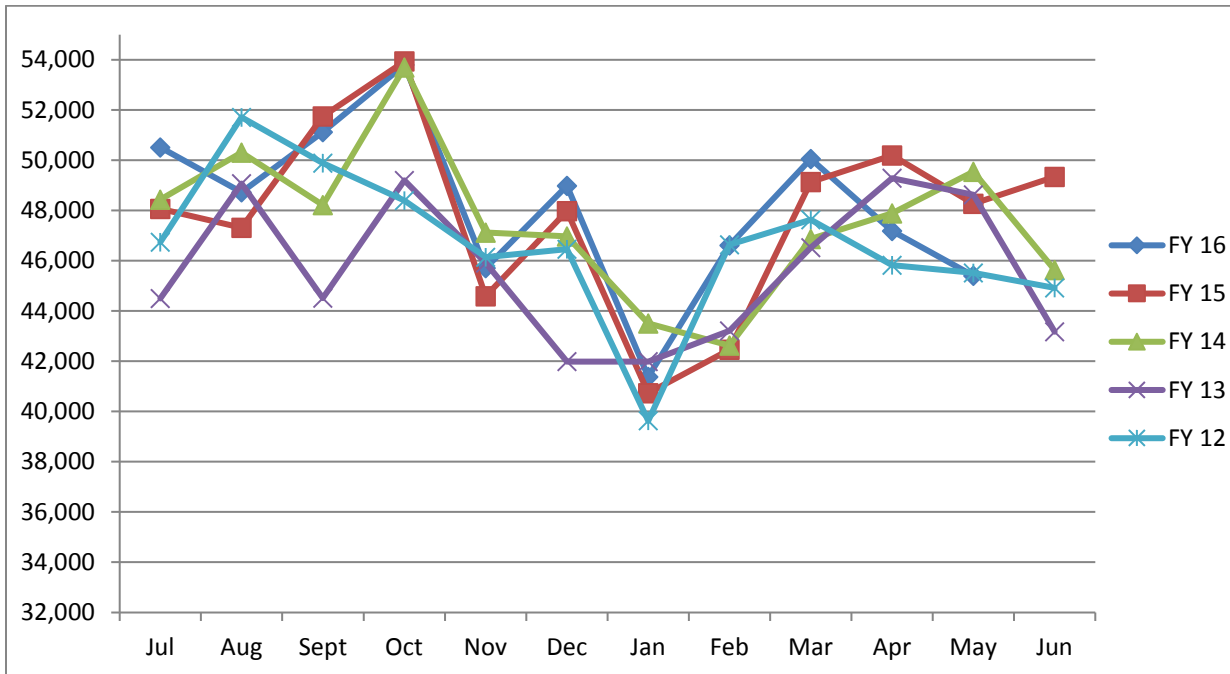


# Year to Date Fixed Route Performance Measures (July, 2015 – May, 2016)



## Ridership



## Schedule Trips Adherence

Percent of Trips Operated	Percent of trips not Operated
99.998%	0.002%

## Bike and Wheel Chair Passenger

Bike Passengers	<b>FY 16</b>	<b>FY 15</b>	Difference
	6710	5602	1108
Wheelchair Passengers	<b>FY 16</b>	<b>FY 15</b>	Difference
	2445	2227	218

## On Time Service

Service Leaving the designated stop within 5 minutes of scheduled time.	<b>FY16</b>	<b>FY15</b>	Difference
	86.73%	90.00 %	-3.27

## Passengers Per Mile

Passengers Per Revenue Mile	<b>FY16</b>	<b>FY15</b>	Difference
	0.63	0.66	-0.03

# Year to Date Fixed Route Performance Measures (July, 2015 – May, 2016)



## Maintenance

Preventive Maintenance Performed On Time	FY 16	FY 15	Difference	Miles Between Breakdowns	FY 16	FY 15	Difference
	100.0%	100.0%	0.0		11780	20842	-9062

## Customer Complaints

Complaints per 100k Passengers	FY 16	FY 15	Difference
	8.31	7.43	0.88

## Preventable Accidents

Accidents per 100k Miles	FY 16	FY 15	Difference
	0.11	1.3	-1.19