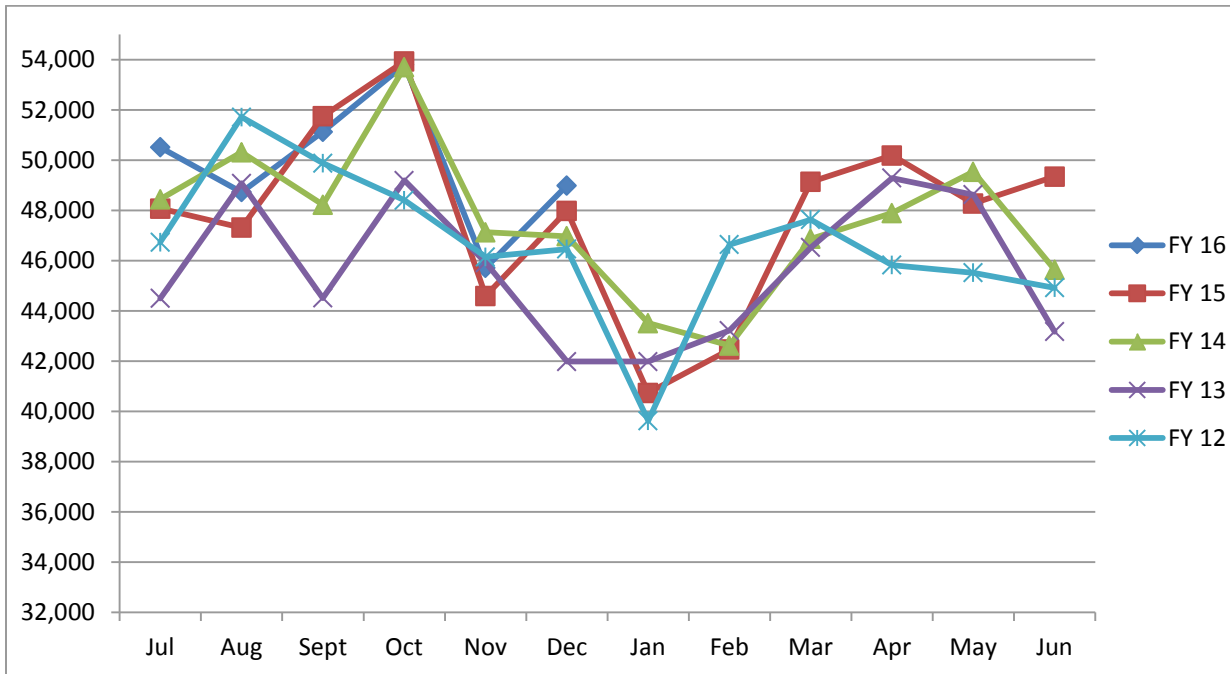


# Year to Date Fixed Route Performance Measures (July, 2015 – December, 2015)



## Ridership



## Schedule Trips Adherence

Percent of Trips Operated	Percent of trips not Operated
99.997%	0.003%

## Bike and Wheel Chair Passenger

Bike Passengers	<b>FY 16</b>	<b>FY 15</b>	Difference
	4374	3669	19.21%
Wheelchair Passengers	<b>FY 16</b>	<b>FY 15</b>	Difference
	1504	1344	11.90%

## On Time Service

Service Leaving the designated stop within 5 minutes of scheduled time.	<b>FY16</b>	<b>FY15</b>	Difference
	87%	90 %	-3%

## Passengers Per Mile

Passengers Per Revenue Mile	<b>FY16</b>	<b>FY15</b>	Difference
	0.66	0.68	-0.02

# Year to Date Fixed Route Performance Measures (July, 2015 – December, 2015)



## Maintenance

Preventive Maintenance Performed On Time	FY 16	FY 15	Difference	Miles Between Breakdowns	FY 16	FY 15	Difference
	100.0%	100.0%	0.0%		12246	21538	-9292

## Customer Complaints

Complaints per 100k Passengers	FY 16	FY 15	Difference
	8.03	9.84	-1.81

## Preventable Accidents

Accidents per 100k Miles	FY 16	FY 15	Difference
	0.20	1.27	-1.07