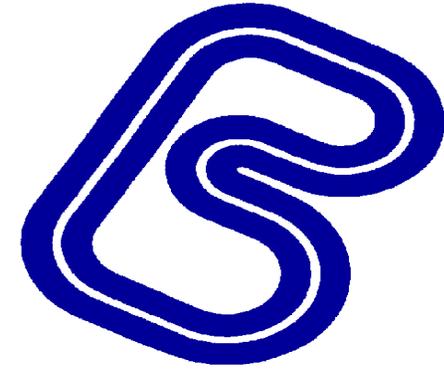
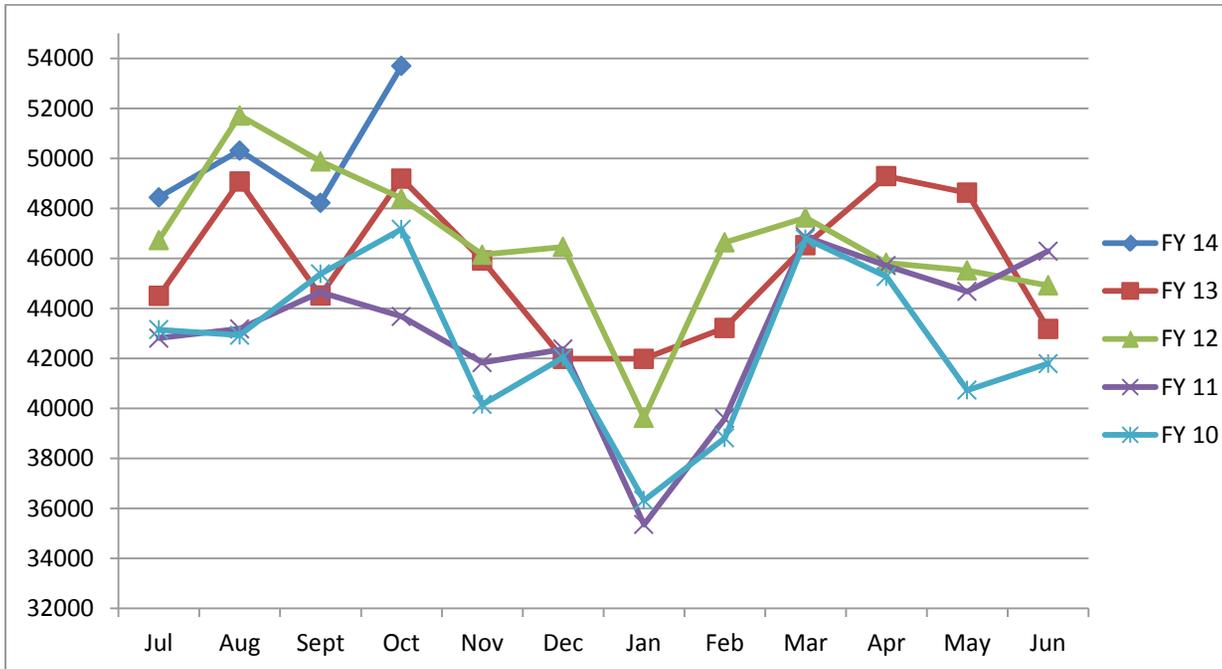


Year to Date Fixed Route Performance Measures (July, 2013 – October, 2013)



Ridership



Schedule Trips Adherence

Percent of Trips Operated	Percent of trips not Operated
99.98%	0.02%

Bike and Wheel Chair Passenger

	FY 13	FY 14	% Difference
Bike Passengers	2,099	2,374	13.1%
Wheelchair Passengers	1,129	701	-37.9%

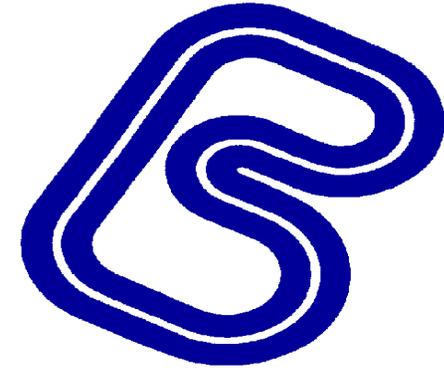
On Time Service

Service Leaving the designated stop within 5 minutes of scheduled time.	FY13	FY14	% Difference
	90 %	90%	0.0%

Passengers Per Mile

Passengers Per Revenue Mile	FY13	FY14	% Difference
	0.68	0.70	2.9%

Year to Date Fixed Route Performance Measures (July, 2013 – October, 2013)



Maintenance

Preventive Maintenance Performed On Time	FY 13	FY 14	% Difference	Miles Between Breakdowns	FY 13	FY 14	% Difference
	98.4%	100.0%	1.6%		14,328	22,437	56.60%

Customer Complaints

Complaints per 100k Passengers	FY 13	FY 14	% Difference
	10.17	5.48	-46.12%

Preventable Accidents

Accidents per 100k Miles	FY 13	FY 14	% Difference
	1.0	1.6	60.00%