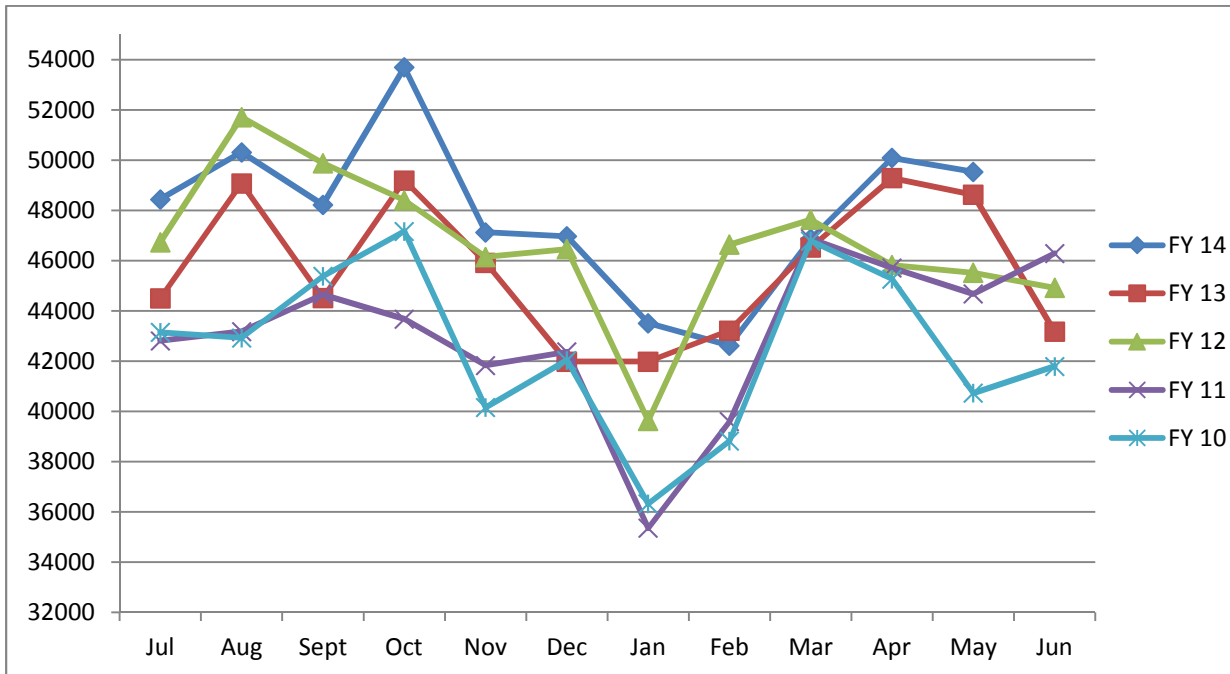


# Year to Date Fixed Route Performance Measures (July, 2013 – May, 2014)

## Ridership



## Schedule Trips Adherence

|                           |                               |
|---------------------------|-------------------------------|
| Percent of Trips Operated | Percent of trips not Operated |
| 99.98%                    | 0.02%                         |

## Bike and Wheel Chair Passenger

|                       | FY 13 | FY 14 | % Difference |
|-----------------------|-------|-------|--------------|
| Bike Passengers       | 3,870 | 4,289 | 10.8%        |
| Wheelchair Passengers | 2,445 | 1,726 | -29.4%       |

## On Time Service

| Service Leaving the designated stop within 5 minutes of scheduled time. | FY13 | FY14 | % Difference |
|---|------|------|--------------|
|   | 90 % | 90%  | 0.0%         |

## Passengers Per Mile

| Passengers Per Revenue Mile | FY13 | FY14 | % Difference |
|-----------------------------|------|------|--------------|
|                             | 0.68 | 0.67 | -1.5%        |

# Year to Date Fixed Route Performance Measures (July, 2013 – May, 2014)



## Maintenance

| Preventive Maintenance Performed On Time | FY 13  | FY 14  | % Difference | Miles Between Breakdowns | FY 13  | FY 14  | % Difference |
|--|--------|--------|--------------|--------------------------|--------|--------|--------------|
|  | 98.36% | 100.0% | 1.7%         |                          | 11,819 | 18,684 | 58.08%       |

## Customer Complaints

| Complaints per 100k Passengers | FY 13 | FY 14 | % Difference |
|--------------------------------|-------|-------|--------------|
|                                | 5.93  | 3.08  | -48.1%       |

## Preventable Accidents

| Accidents per 100k Miles | FY 13 | FY 14 | % Difference |
|--------------------------|-------|-------|--------------|
|                          | 2.5   | 1.8   | -28.00%      |